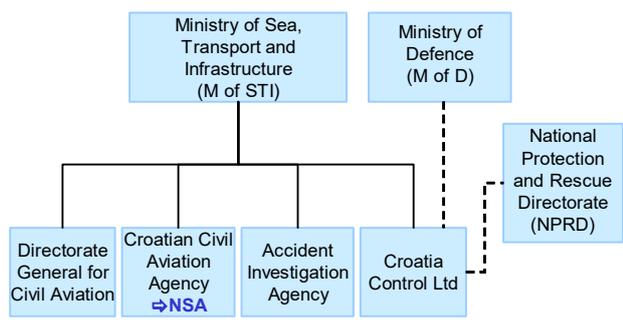
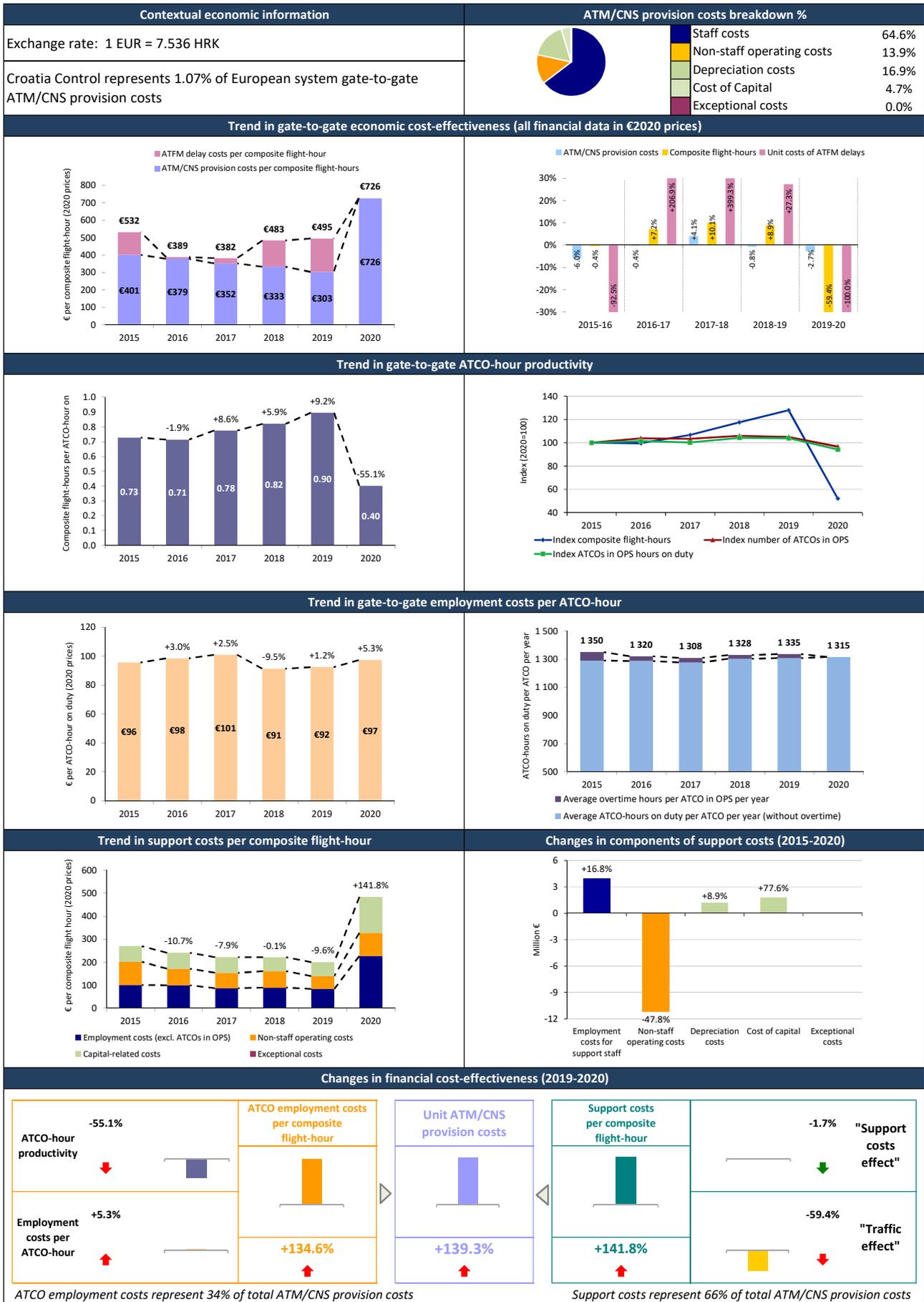


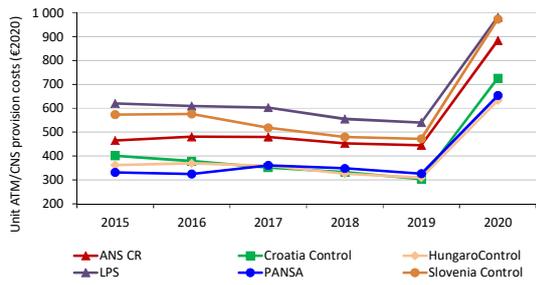
<p><u>Institutional arrangements and links (2022)</u></p> 	<p><u>Status (2022)</u></p> <ul style="list-style-type: none"> - Limited liability company as of 1st January 2000 - 100% State-owned - Integrated civil/military ANSP <p><u>National Supervisory Authority (NSA):</u> Croatian Civil Aviation Agency (CCAA)</p> <p><u>Body responsible for:</u></p> <p><u>Safety Regulation</u> M of STI Croatian Civil Aviation Agency (CCAA)</p> <p><u>Airspace Regulation</u> M of STI</p> <p><u>Economic Regulation</u> Croatian Parliament M of STI</p>																						
<p><u>Corporate governance structure (2022)</u></p> <p>ASSEMBLY (3 members) The President represents Ministry of STI (Minister), the other two members represent M of D (Minister) and M of Finance (Minister).</p> <p>SUPERVISORY BOARD The Assembly appoints 4 members of SB for a 4-year period from reputable experts in field of air traffic or science. Currently, the Assembly appoints 3 members for 3-month period. Employees appoint 1 member of SB for a 4-year period.</p> <p>MANAGEMENT Director General The DG is appointed by the Supervisory Board for a 5-year period, following an open competition and under the conditions stipulated by the Company Statute.</p>	<p><u>Croatia Control (2022)</u></p> <p><i>CHAIRMAN OF THE SUPERVISORY BOARD:</i> Vildana Megla</p> <p><i>DIRECTOR GENERAL:</i> Vlado Bagarić</p>																						
<p><u>Scope of services (2020)</u></p> <table border="1"> <tr> <td><input checked="" type="checkbox"/> GAT</td> <td><input checked="" type="checkbox"/> Upper Airspace</td> <td><input type="checkbox"/> Oceanic ANS</td> </tr> <tr> <td><input checked="" type="checkbox"/> OAT</td> <td><input checked="" type="checkbox"/> Lower Airspace</td> <td><input checked="" type="checkbox"/> MET</td> </tr> </table> <p>After opening of Sarajevo ACC on 13-11-2014, ATS provision is in force over delegated part of FIR Sarajevo</p>	<input checked="" type="checkbox"/> GAT	<input checked="" type="checkbox"/> Upper Airspace	<input type="checkbox"/> Oceanic ANS	<input checked="" type="checkbox"/> OAT	<input checked="" type="checkbox"/> Lower Airspace	<input checked="" type="checkbox"/> MET	<p><u>Operational ATS units (2020)</u></p> <p>1 ACC (Zagreb) 1 APP (Zagreb) 5 APPs/TWRs (Osijek, Pula, Zadar, Split, Dubrovnik) 5 TWRs (Lučko, Zagreb, Brač, Rijeka, Lošinj)</p>																
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<p><u>Key financial and operational figures (ACE 2020)</u></p> <table border="1"> <tr><td>Gate-to-gate total revenues (M€)</td><td>42</td></tr> <tr><td>Gate-to-gate total costs (M€)</td><td>95</td></tr> <tr><td>Gate-to-gate ATM/CNS provision costs (M€)</td><td>88</td></tr> <tr><td>Gate-to-gate total ATM/CNS assets(M€)</td><td>56</td></tr> <tr><td>Gate-to-gate ANS total capex (M€)</td><td>12</td></tr> <tr><td>ATCOs in OPS (FTEs)</td><td>229</td></tr> <tr><td>Gate-to-gate total staff (incl. MET staff*)</td><td>743</td></tr> <tr><td>Total IFR flight-hours controlled by ANSP ('000)</td><td>107</td></tr> <tr><td>IFR airport movements controlled by ANSP ('000)</td><td>53</td></tr> <tr><td>En-route sectors open at maximum configuration</td><td>7</td></tr> <tr><td>Minutes of ATFM delays (post-OPS adjusted, '000)</td><td>0</td></tr> </table> <p>* if applicable</p>	Gate-to-gate total revenues (M€)	42	Gate-to-gate total costs (M€)	95	Gate-to-gate ATM/CNS provision costs (M€)	88	Gate-to-gate total ATM/CNS assets(M€)	56	Gate-to-gate ANS total capex (M€)	12	ATCOs in OPS (FTEs)	229	Gate-to-gate total staff (incl. MET staff*)	743	Total IFR flight-hours controlled by ANSP ('000)	107	IFR airport movements controlled by ANSP ('000)	53	En-route sectors open at maximum configuration	7	Minutes of ATFM delays (post-OPS adjusted, '000)	0	<p><u>Size (2020)</u></p> <p>Size of controlled airspace: 118 000 km²</p> 
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Croatia Control (Croatia) – Cost-effectiveness KPIs (€2020)

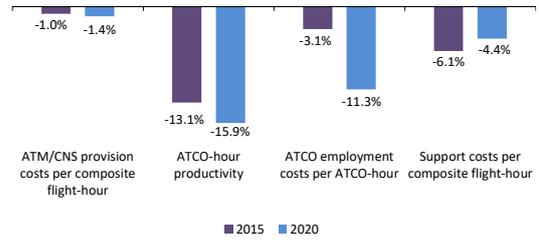


Croatia Control (Croatia) – Cost-effectiveness KPIs (€2020)

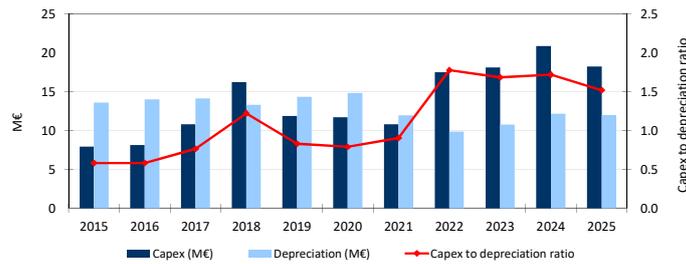
Changes in unit gate-to-gate ATM/CNS provision costs within comparator group



Deviation from groups' weighted average



Capital expenditures and depreciation costs



Information on major capex projects and ATM systems upgrades/replacements

ATM	COM	NAV	SUR	Building	Other	Years	FDPS	RDPS	HMI	VCS
							C: 2014*	C: 2014*	C: 2014*	C: 2014*
€70.2M (2011-2019)	€20.3M (2011-2019)	€6.2M (2011-2019)	€6.1M (2011-2019)	€6.4M (2011-2019)	€14.0M** (2011-2019)	2015				
						2016				
						2017				
						2018				
						2019				
€29.7M	€15.5M	€2.2M	€7.5M	€6.0M	€22.7M (2020-2027)	2020				
						2021				
						2022				
						2023				
						2024				
						2025				

** Capex reported under "Other" include investments relating to MET and ICT system upgrade

* C = Commissioning

Upgrade

Replacement

Focus on the top five capex projects

Project number	Name of the project	Domain	Capex spent between start and end dates (€M)	Start date	End date
1	Investment associated with ATM systems (including upgrade of CroATM/COOPANS system and other ATM domain related CAPEX records)	ATM	70.2	2011	2019
2	ATM System Upgrade	ATM	29.7	2020	2024
3	Zadar multipurpose centre	OTHER	22.7	2020	2027
4	Investment associated with communication (including upgrade of DATA-COM, VOICE-COM and other COM domain related CAPEX records)	COM	20.3	2011	2019
5	COM Systems Modernisation and development Project	COM	15.5	2020	2024